



## **FINANCIAL ASSISTANCE POLICY**

The Carson Valley Medical Center (CVMC) Financial Assistance Policy (FAP) exists to provide eligible patients partially or fully discounted emergent or medically-necessary hospital care. Patients seeking Financial Assistance must apply for the program, which is summarized below.

Eligible Services – Emergent and/or medically-necessary healthcare services provided by Carson Valley Medical Center, Job’s Peak Internal Medicine & Family Practice, CVMC Urgent Care, Alpine Medical, and Crenshaw Internal Medicine.

How to Apply – Financial Assistance Applications may be obtained/completed/submitted as follows:

- Obtain an application in person at Carson Valley Medical Center located at 1107 Hwy 395 Gardnerville, NV. 89410.
- Request to have an application mailed to you by calling (775)782-1625.
- Request an application by mail at Carson Valley Medical Center, Attn: Patient Financial Advocate P.O. BOX 790, Gardnerville, NV 89410.
- Download an application through the Carson Valley Medical Center website: <http://www.cvmchospital.org/affordablecare>.

Determination of Financial Assistance Eligibility – Generally, patients are eligible for financial assistance based on their income level and assets as determined by Federal Poverty Guidelines (FPG) and the patient’s ability to pay. Eligible patients will not be charged more for emergency or other medically-necessary care than patients who have insurance. CVMC determines amounts generally billed based on all CVMC claims processed by Medicare and private health insurers over the past fiscal year. Patients have 240 days after the first bill to submit an Application for Financial Assistance. If collections are already underway when the application is received, we will stop collection efforts while a patient’s application is processed. If an individual has sufficient insurance coverage or assets available to pay for care, he/she may be deemed ineligible for financial assistance. Please refer to the full policy for a complete explanation and details.

This summary, the Financial Assistance Policy, and Financial Assistance application are available in Spanish by request.